

WOW!



We have a new look!

What's New?

- Easy-to-read billing statement
- Separate return envelope
- Graph showing your consumption history
- Messages specific to your bill

What's The Same?

Only the look is different.

The way we calculate your bill remains the same.

Questions?

Contact us at 513-591-7700



**GREATER CINCINNATI
WATER WORKS**

A Service of the City of Cincinnati

4747 Spring Grove Avenue
Cincinnati, Ohio 45232-1986

6 Ways to Pay!

We now offer alternative methods for paying your bill.

WWW.

Access your account over the internet to pay bills, check account balances and more. Just set your web browser to:

www.cincinnati-oh.gov/gcww



Pay by **MasterCard** or **Visa** credit/debit card over the telephone by dialing **513-591-7700**. Our automated Interactive Voice Response (IVR) system is available 24 hours a day, 7 days a week.

Automated Pay

BillPayer 2000 offers automated bill payment services. For more information call **513-358-7744**



Mail payments using the return envelope provided with your bill. Send to:

**GCWW, P.O. Box 741845
Cincinnati, Ohio, 45274-1845.**



Use the deposit box at our Spring Grove location after business hours.

Pay in Person

Monday through Friday, by cash, check, money order, or with **MasterCard** or **Visa** credit/debit cards

- **at our Spring Grove location**

7:30 a.m. to 5:30 p.m.

- **at the City Treasurer's Office**

Cincinnati City Hall, 801 Plum Street

8:00 am to 5:00 p.m.

- **at the Mason Municipal Building**

6000 Mason-Montgomery Road

8:00 am to 4:00 pm.